



Charity Care Program

St. John's Episcopal Hospital is proud to offer a Charity Care Program. If your health insurance coverage benefits do not adequately cover your medical expenses, let us know as soon as possible that you may have trouble paying your bill, and we can work with you to arrange a manageable payment plan.

The application process is as easy as 1-2-3:

- 1.** Arrange a visit with our Inpatient* or Outpatient Financial Counselors. The staff from your respective service area can direct you.
 - a.** For the Hospital, call 718-869-7077 to arrange a meeting or stop by the Finance Department located on the 1st floor of the hospital in Room CP 144, Monday-Friday from 9AM to 3PM
 - b.** For the Margaret O. Carpenter Women's Health Center, call 718-869-7500 x1357 to arrange a meeting or stop by the 3rd floor of the Women's Health Center

For inpatient services, you will first be screened for Medicaid coverage by our Medicaid office, which can be reached at 718-869-7753
- 2.** Our Financial Counselors will confidentially review your situation to see if you qualify for some form of government or other financial assistance.
- 3.** We will confidentially review your income and assets to determine your charity care needs, and/or whether other forms of assistance are available. If you cannot qualify for government assistance and we determine you qualify for charity hospital care, we will then provide you with a letter stating that all or part of your hospital care will be covered.

If you qualify for our Charity Care Program, your facility-billed charges will be reduced to a "flat-fee" or a percentage of the facility's applicable Medicaid Rate for Inpatient and/or Outpatient service types, or to a percentage of charges. The final discounted amount will depend on the type of service rendered (see Financial Assistance).

For more information on this program, scan the QR code or visit ehs.org/patients-visitors/paying-for-care



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