



# MATERNITY CONCIERGE SERVICES

**Your journey to parenthood is a precious, but often hectic time.** Our team is here to make that journey easier by providing comprehensive support every step of the way. The EHS Perinatal Care Coordination Manager (PCCM) and Doula Team will support you and help coordinate your non-medical needs throughout your pregnancy, during your hospital stay and post-discharge.

## WHAT WE OFFER

### Perinatal Care Services

- Doula Services
- Finding a pediatrician
- Procuring baby gear and ordering breast pumps
- Arranging in-person hospital tours
- Coordinating transportation to and from doctor visits

### Welcome Home

- Shopping for groceries and feminine products (credit card required, case-by-case basis)
- Connecting to postpartum services, including lactation consultants, sleep training services, meal train, WIC, etc.
- Dropping off meals (partnership with God's Love We Deliver)

### Admissions/Discharge

- Retrieving or procuring items needed for delivery or recovery
- Packing up items
- Coordinating transportation home

### Special Circumstances

- Providing resources for single mothers, unhoused birthing people, NICU or Children's Hospital transfer, and for fetal loss and long-term stays at the hospital due to complications (available on a case-by-case basis)
- Babysitting/Nannying (for additional fee)

**LOOKING FOR SUPPORT? CONTACT US!**



718-869-5815



[ehs.org/labordelivery](https://ehs.org/labordelivery)



[birth@ehs.org](mailto:birth@ehs.org)

# What Patients Are Saying

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**"They really listened to my needs and tailored the experience accordingly."**

"I delivered 3 weeks early and didn't have many items for the baby. The EHS Doula Team was able to provide me with many of the baby care items and postpartum supplies that I needed. I didn't have to think about anything when I was being discharged and when I got home."

**"They always delivered on their promises and followed through on every detail."**

"I was recently induced and didn't feel ready to have this baby (my third). I reached out to the Perinatal Care Coordination Manager (PCCM) and EHS Doula Team because I needed a stroller to get back and forth to appointments. It was the one big missing item that I couldn't get. The PCCM met me at my newborn appointment and put together the stroller for me in the waiting area, so I wouldn't have to do it and wouldn't have to carry this very heavy car seat back and forth. I am so grateful to have had them!"

**"Their team is incredibly responsive and always available to help, no matter how small the request."**

"Throughout my pregnancy, the PCCM and Doula Team became an integral part of my care team, making sure that I made it to appointments, if I needed a way to get to and from them. Coordinating a pick up and drop off when needed was always smooth and after I gave birth, I was provided items for me and baby and additional support for lactation and an urgent care matter, when I needed. Having someone to answer the call and be a consistent support has been really important in my postpartum healing and journey."

**To learn more about our Maternity Concierge Services,  
call 718-869-5815, email [birth@ehs.org](mailto:birth@ehs.org) or visit  
[ehs.org/labordelivery](https://ehs.org/labordelivery)**